

# Annexure II RuPay Credit Cards - Welcome Offers T&C



## **Apollo Pharmacy RuPay Card Offers**

### Offer Details

- 1. Discounts offered to RuPay Cardholder
  - Apollo FMCG (Private Labeled Products) 15% (300+ Apollo Products)
  - Medicines 10% Off (except DPCO Drugs)
  - FMCG Products 5% Off
- 2. Coupon Validity period: Till 31st March 2018

## **Redemption Process**

- 1. Customer walks in to the nearest Apollo Pharmacy store.
- 2. The person will purchase the Products.
- 3. Physical voucher needs to be presented at Apollo Pharmacy store in order to avail the offer.
- 4. While Billing at the counter the customer needs to state that he/she needs to be billed under the RuPay Cards Scheme 4879 (Billing Code). The payment needs to be made through RuPay Card.
- 5. The customers will have to use RuPay credit cards to avail the offers at Apollo Pharmacy.
- **6.** For any Queries related on the offer please call Apollo Toll Nos. **1860 500 0101** or Customer may email query to: <a href="mailto:customerservice@apollopharmacy.org">customerservice@apollopharmacy.org</a>

## **Terms and Conditions**

- 1. Merchant will provide this offer for RuPay cardholders to shop at Apollo Pharmacy Stores.
- 2. Discounts offered:
  - Apollo FMCG (Private Labeled Products) 15% (300+ Apollo Products)
  - Medicines 10% Off (except DPCO Drugs)
  - FMCG Products 5% Off
- 3. The offer will be valid only at Apollo Pharmacy stores and not at E-Commerce Portal of Apollo Pharmacy.
- 4. Offer will be valid across all categories of products available at Apollo Pharmacy Store except on DPCO Drugs.
- 5. DPCO: DPCO (Drug Price Control Order) Medicine will be supplied on MRP. Government of India has issued the notification for the same hence no discount is extended on the DPCO medicines. The Government Circular on the same can be referred by visiting the link http://pharmaceuticals.gov.in/DPCO2013.pdf

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- 6. The Offer will not be valid at Hospital Based Apollo Pharmacy stores.
- 7. No Return: considering the quality parameters Apollo will not entertain any return request.
- 8. Two offers and vouchers cannot be clubbed together.
- 9. Offer will be applicable on Apollo Pharmacy price displayed at store.
- 10. Physical voucher needs to be presented at Apollo Pharmacy store in order to avail the offer.
- 11. Customer is expected to preserve the voucher carefully till the offer is availed. In case, if the code on the voucher is damaged and if it's not getting scanned, the customer will not be entitled for the offer.
- 12. Transaction has to be completed using or making payment by RuPay Card.
- 13. The offer is non-binding, non-cashable and non-negotiable.
- 14. The discount amount will not be paid in cash to the Cardholders in any case.
- 15. The offer can be availed only once during the offer period.
- 16. The offer will be valid till: 31<sup>st</sup> March 2018 and no voucher can be used after this date under any condition.
- 17. Parties reserves the right to disqualify the cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- 18. The Offer is not available wherever prohibited and / or on products / services for which such offers cannot be made available for any reason whatsoever.
- 19. Merchant may withdraw, restrict, stop and discontinue this offer at any time if any regulation prohibits such offers or the offer is being misused.